

General Services

Prishtinë/Priština, 23/06/2016

Arsim Susuri
Acting Chief, General Services Division
OSCE Mission in Kosovo
+377 44 254 183

To whom it may concern,

This letter is to confirm that the company CONIN has provided air conditioning, heating and ventilation (HVAC) installation, repair and maintenance services for OMIK since 2001.

The company employ's qualified engineers and technicians with exceptional troubleshooting abilities that have enhanced the operational condition of the building HVAC systems within OMIK facilities.

The professionalism and dedication demonstrated by the CONIN staff have enabled the company to become a highly regarded HVAC maintenance support provider within General Services Division, especially with the maintenance of HVAC systems in Server Rooms and UPS Rooms, Mission wide.

Sincerely,

Arsim Susuri

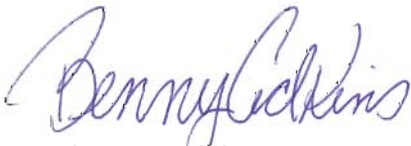


Benny K. Adkins
Chief Building Management Services
OSCE Mission in Kosovo
377 44 165 425

To whom it may concern,

This letter is to confirm that the company CONIN has provided air conditioning, heating and ventilation installation, repair and maintenance services for OMIK since January 2001. The company employ's highly qualified technicians with exceptional troubleshooting abilities that have enhance the operational condition of the outdated building systems within OMIK facilities. The professionalism and dedication demonstrated by the technicians have enabled the company to become a highly regarded HVAC maintenance support provider within Building Management Services.

Sincerely,



Benny Adkins

Albert Roy Cable
Chief Building Management Services
OSCE Mission in Kosovo
377 44 500 180

To whom it may concern;

This letter confirms that the company CONIN has provided heating and ventilation installation, repair and maintenance services for OSCE Mission in Kosovo since January 2001. The company has provided the complete services over the years with highly motivated and highly qualified staff with exceptional diagnostic problem solving skills.

The fact that this service provider has been with us for eleven years speaks volumes for the regards we have for their professionalism and the manner they go about their business.

Sincerely,

